

Section 172 Statement

The Section 172 Statement for West Pharmaceutical Services Cornwall Ltd for the financial year ending 31st December 2019, set out below, is contained in the strategic report approved by the board on 21 December 2020.

In accordance with the Act, the Directors have considered their duties of promoting the success of the Company for the benefit of its shareholders as a whole, and of its wider stakeholders.

West Globally have identified 3 key core values:

- A Passion for Customers – Our customers' success is our success
- Leadership in Quality – Never compromise on Quality; patients are counting on us. Every dose, every time – 100% commitment.
- One West Team – We strive to unleash the talent of each team member at West. Our diverse team of employees spans the Globe, but we are united by our integrity and mutual respect for one another, the safety of our work environments and the communities in which we operate.

The Directors and Senior Leaders have applied these values at a local (UK) level. We actively engage with our community by supporting local Charities via the West without Borders campaign. The Company also interacts with local Schools and Colleges in promoting an attractive Apprenticeship Scheme. The Senior Leadership team regularly meets with the workforce through a number of formal and informal initiatives, including a Works Council Scheme where representatives from across the Company have a direct route to engage and discuss a range of strategic and operational issues.

The company identifies the need to build good relationships with its commercial and residential neighbours and places great importance in ensuring it meets its environmental responsibilities.

Business Relationships

The business has long established relationships with its customers, key suppliers and logistical partners. The Directors place a high value on the long term nature of these partnerships and keep regular open lines of communication in place to support this.

Within the year under review the key item to highlight is the United Kingdom's withdrawal from the European Union:

- Brexit: due to the International nature of supply chains, Brexit had the potential to have a significant impact to the business. In the year under review, and to date in 2020, West Globally have an experienced team actively engaged in identifying the potential issues that may arise from a 'no deal' Brexit, and have developed strong working relationships with its customers, suppliers and shipping partners to mitigate the potential for Supply risk. The Company has also taken up inventory positions that will lessen the impact on production should supply difficulties arise.